

Code of Conduct for AVS Member Venues

As members of this consortium, we share a commitment to collaboration, professionalism, and the collective reputation of our network. This Code of Conduct sets out the standards and expectations for all member venues to ensure we work together effectively, ethically, and with mutual respect.

1. Commitment to Collaboration

- Actively support the consortium's mission, goals, and initiatives.
- Share relevant information, opportunities, and best practices that benefit the wider membership.
- Promote the consortium positively in all communications and to external stakeholders.

2. Professional Standards

- Maintain a high level of service, professionalism, and integrity at your venue.
- Ensure that marketing materials, pricing, and information shared with the consortium are accurate and up to date.
- Respect intellectual property and confidential information shared within the group.

3. Fair and Ethical Practice

- Compete fairly, without misrepresentation or unfairly undermining other members.
- Treat all clients, delegates, suppliers, and fellow members with respect and equality.
- Uphold health, safety, accessibility, diversity, equality and inclusivity and sustainability standards wherever possible.



4. Communication & Engagement

- Respond to consortium communications in a timely manner and participate in meetings, discussions, and votes where relevant.
- Provide constructive input into decision-making and respect the outcome of collective decisions.
- Address any disagreements professionally, seeking resolution through open dialogue or via the consortium's appointed contact point.

5. Confidentiality & Data Protection

- Keep consortium business, discussions, and member data confidential unless explicitly approved for public sharing.
- Follow all relevant data protection and privacy legislation when handling consortium or client information.

6. Reputation & Representation

- Act as an ambassador for the consortium
- Avoid behaviour, communications, or business practices that could damage the reputation of the consortium or its members.
- Notify the consortium promptly of any significant issues that could affect your ability to meet membership obligations.

7. Breaches & Consequences

- Any breach of this Code of Conduct may be reviewed by the consortium's board of directors.
- Sanctions could include a formal warning, suspension, or removal from membership, depending on severity.

Acknowledgement

By being a member of this consortium, you agree to uphold this Code of Conduct and work collaboratively to strengthen our collective impact.



Contact

Information

If you have any further questions please contact us,

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